AMENDMENTS TO THE CLAIMS:

| I | (Currently Amended): A method for exeating a supplier rating matrix for rating services |
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| 2 | of a supplier, the method comprising: |
| 3 | defining an initial supplier rating matrix; |
| 4 | defining a first job attribute vector, the first job attribute vector including a set of sub- |
| 5 | attributes, the set of sub-attributes including at least one of a plurality of ranges of tolerance |
| 6 | values, a plurality of ranges of quantity values, and a plurality of ranges of times; |
| 7 | defining a first performance vector, the first performance vector including a plurality of a |
| 8 | set of performance metrics; |
| 9 | defining a first supplier-rating matrix; |
| lO | calculating a first matrix based on at least the first filter constant, the first performance |
| 11 | vector, defining a first filter constant, wherein the first filter constant is value between 0 and 1; |
| 12 | calculating a first term, the first term being a product of at least the first filter constant, |
| 13 | the first performance vector, and the first job attribute vector; |
| 14 | calculating a second matrix term, the second matrix term being a product of based on at |
| 15 | least 1- the first filter constant and the first supplier rating initial matrix; |
| lб | adding the first term to the second term, wherein a second supplier rating matrix is |
| ١7 | created; |
| 18 | calculating a first weighted average from each element of the second supplier rating |
| 19 | matrix, wherein the first weighted average is a first supplier rating score. |
| 20 | generating a feedback matrix by adding the first matrix to the second matrix; |
| 21 | calculating a plurality of performance ratings each corresponding to a metric from the set |
| 22 | of metrics from the feedback matrix; and |
| 23 | calculating a final rating value in response to the plurality of performance ratings wherein |
| 24 | the final rating is displayed to the customer through an interface in order to asses a supplier. |
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| 1 | 2. Cancelled. |
| 1 | Claim 3-5 (Previously Canceled) |
| 1 | 6. (Previously Amended): The method of claim 1, the set of sub-attributes is defined using |
| 2 | a technical requirements specification of a customer of a supplier. |

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| 1 | Claim | 7-8 | (Previously | Canceled) |
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- (Previously Amended): The method of claim 1, wherein the set of performance metrics 1 9. includes at least one of speed, quality, cost and service. 2
- Claim 10-18 (Previously Canceled):
- (Currently Amended): An article of manufacture having computer-readable program 19. 1 means for creating a supplier rating matrix for rating services of a supplier, the article 2 comprising: 3

computer-readable program means for defining a first job attribute vector, the first job attribute vector including a set of sub-attributes, the set of sub-attributes including at least one of a plurality of ranges of tolerance values, a plurality of ranges of quantity values, and a plurality of ranges of times;

computer-readable program means for defining a first performance vector, the first performance vector including a set of performance metrics;

computer-readable program means for defining an first supplier initial rating matrix; 10 computer-readable program means for defining a first filter constant, wherein the first 11 filter constant is value between 0 and 1; 12

computer-readable program means for calculating a first matrix term, the first matrix term being a product of based on at least 1- the first filter constant and the first supplier initial rating matrix;

computer-readable program means for calculating a second matrix term, the second matrix term being a product based on at least the first filter constant, the first performance vector, and the first job attribute vector;

computer-readable program means for adding the first matrix term to the second matrix term, wherein a second supplier rating a feedback matrix is created;

computer-readable program means for calculating a plurality of performance ratings each corresponding to a metric from the set of metrics from the feedback matrix; and

computer-readable program means for calculating a first-weighted average from each element of the second supplier rating matrix, wherein the first weighted uverage is a first supplier rating score. a final rating value in response to the plurality of performance ratings wherein the final rating is displayed to the customer through an interface in order to asses a supplier.

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| 1 20. C | ancelled. |
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- (Previously Added): The article of claim 19, wherein the set of sub-attributes is defined 21. 1
- using a technical requirements specification of a customer of a supplier. 2
- (Previously Added): The method of claim 19 wherein the set of performance metrics 22. 1
- includes at least one of speed, quality, cost and service. 2
- (Currently Amended): A system for creating a supplier rating matrix for rating services 23. 1
- of a supplier, the system including a CPU and a program stored in a computer readable medium 2
- configured to execute a set of interface modules, the system comprising: 3
- an interface module adapted to define a first job attribute vector, the first job attribute 4
- vector including a set of sub-attributes, the set of sub-attributes including at least one of a 5
- plurality of ranges of tolerance values, a plurality of ranges of quantity values, and a plurality of б
- ranges of times; 7
- an interface module adapted to define a first performance vector, the first performance 8
- vector including a set of performance metrics; 9
- an interface module adapted to define a first supplier rating an initial supplier rating 10
- 11 matrix;
- an interface module adapted to define a first filter constant, wherein the first filter 12
- constant is value between 0 and 1; 13
- an interface module adapted to calculate a first matrix term, the first matrix term being a 14
- product of based on at least 1- the first filter constant and the first supplier initial rating matrix; 15
- an interface module adapted to calculate a second term matrix, the second matrix being a 16
- product of based on at least the first filter constant, the first performance vector and the first job 17 attribute vector; 18
- an interface module adapted to add the first term matrix to the second term matrix, 19 wherein a second supplier rating-feedback matrix is created;
- 20 an interface module adapted to calculate a plurality of performance ratings each 21
- corresponding to a metric from the set of metrics from the feedback matrix; and 22
- 23 an interface module adapted to calculate a first weighted average from each element of 24
- the second supplier rating matrix, wherein the first weighted average is a first supplier rating 25

- 26 score. final rating value in response to the plurality of performance ratings wherein the final
- 27 rating is displayed to the customer through an interface in order to asses a supplier.
 - 1 24. Cancelled.
 - 1 25. (Previously Added): The system of claim 23, wherein the set of sub-attributes is defined
- 2 using a technical requirements specification of a customer of a supplier.
 - 1 26. (Previously Added): The system of claim 23 wherein the set of performance metrics
- 2 includes at least one of speed, quality, cost and service.